



CITY OF RICHLAND

CLASSIFICATION TITLE: WAREHOUSE WORKER I	JOB #: 3038	AFFILIATION: Affiliated (IUOE)
REPORTS TO: PURCHASING & WAREHOUSE SUPERVISOR OR DESIGNEE	PAY GRADE: N/A	FLSA STATUS: Non-Exempt

GENERAL SUMMARY:

Under the direction of the Purchasing & Warehouse Supervisor or designee, performs written, electronic and manual tasks related to warehousing and inventory control, to include receiving, inspection, issuance, stocking, pick-up, delivery and processing of materials, supplies and tools. Uses data processing software, hardware and inventory systems for data entry. Subject to 24-hour callout for emergency situations.

ESSENTIAL JOB FUNCTIONS:

Duties listed are representative of the types of tasks and functions performed by positions of this class of work. Percentage of time and rank of importance of duties are not listed since both will vary by position and work location. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

- Provides professional customer service using verbal, electronic and written communication with co-workers, City staff and vendors to provide routine assistance.
- Maintains accuracy and an organized workflow in a team and self-directed environment inherent with interruptions and changing priorities.
- Understands the functional aspects of software and hardware systems used in managing daily work activities, inventory and order fulfillment.
- Assists in the performance of physical inventory counts.
- Ensures orders are pulled, filled and delivered in an accurate and timely manner to City staff by daily review and fulfillment of orders.
- Ensures warehouse stock and incoming orders are filled by daily receiving, inspecting and placing stock into the warehouse or delivering to the customer.
- Provides shipping services to include coordination, packaging and loading.

- Ensures the safety of the warehouse and crew(s) by performing the required maintenance and clean-up of the facilities, and detailed service and safety checks on warehouse equipment and vehicles.
- Performs other duties as assigned.

KNOWLEDGE, SKILLS & ABILITIES:

Specific and realistic knowledge, skills and abilities typically necessary to competently perform this job.

Knowledge of:

- Applicable Federal, State, and local laws, rules, codes and regulations related to assigned activities.
- Modern office practices, methods, procedures and equipment.
- Record-keeping principles, procedures and techniques.
- Applicable health and safety policy, procedures and practices.
- Current inventory/warehouse methods, practices, procedures and equipment.
- Materials and tools used for various city operations.

Skills and Abilities to:

- Learn, read, interpret, and apply and explain rules, regulations, policies and procedures.
- Follow oral and written directions.
- Observe legal and defensive driving practices.
- Follow health and safety regulations.
- Use tact, initiative, prudence and judgment within general policy and procedural guidelines.
- Communicate effectively both orally and in writing; comprehend and use English effectively including producing all forms of communications in a clear, concise and understandable manner to intended audiences.
- Organize and prioritize a variety of projects and multiple tasks in an effective and timely manner; work independently with little or no direction, set priorities and meet deadlines.
- Establish, maintain and foster positive and effective working relationships with those contacted in the course of work.
- Operate modern office equipment, including personal computer equipment using standard or customized software application programs appropriate to assigned tasks.
- Perform data entry with speed and accuracy.
- Provide continuous effort to improve operations and work cooperatively and jointly to provide quality customer service.

EDUCATION & EXPERIENCE REQUIREMENTS:

- High school diploma or equivalent.
- A minimum of six (6) months experience in warehousing, shipping and/or receiving, or one (1) year of customer service experience.

LICENSES, CERTIFICATIONS & OTHER REQUIREMENTS:

- Valid driver's license upon hire date.
- Valid Forklift Operator Certification within three (3) months of hire date.
- Must meet minimum requirements of the Warehouse Worker II classification within the two (2) year progression period; failing to meet all requirements will disqualify employee from the Warehouse Worker I classification.

WORKING CONDITIONS

The work environment characteristics described are representative of those an employee encounters while performing the essential functions of this job. The physical demands described below are representative of those that must be met by an employee to successfully perform the essential functions of the job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Environment:

- Typically performed in a warehouse environment and outdoor storage yard, and field work for delivery and pick-up which requires travel from site to site.
- The position involves work outdoors on a year-round basis and may be subject to extreme weather conditions.
- Work requires travel to and unloading at construction sites, which may be dirty and strewn with construction debris.
- The noise level in the work environment is usually quiet to moderate.
- May be exposed to moving mechanical parts and vehicles.
- Employees may interact with upset staff and/or public and private representatives in interpreting and enforcing departmental policies/procedures.

Physical Demands:

- Must be able to regularly and punctually attend work at the office or other assigned locations.
- Operate a motorized vehicle and forklift which may include inclement weather conditions.
- Ability to sit, stand, walk, bend, lift, reach with arms and hands, kneel and stretch, the ability to climb ladders and stairs, use hand trucks and pallet jacks.
- Ability to lift, push, carry and pull materials and objects weighing up to 50 lbs. on a routine basis and 75 lbs. occasionally using proper lifting techniques.
- Manual dexterity of hands and fingers to include, repetitive keyboarding, grasping and reaching.

- Good vision to read print and a computer screen.
- Ability to hear and speak to communicate in person and over the telephone.

SELECTION GUIDELINES:

The duties listed above are intended only as illustrations of the various types of work that may be performed. The omission of specific statements of duties does not exclude them from the position if the work is similar, related or a logical assignment to the position.

The job classification description does not constitute an employment agreement between the City of Richland and employee and is subject to change by the City as the needs of the City and requirements of the job change.

AUTHORIZATIONS: (For Archive)

	
Human Resources Manager	Date
	
Department Director	Date
	
City Manager or Authorized Designee	Date